

GENERAL STATEMENT ON QUALITY MANAGEMENT

The Directors of **Portsmouth Demolition and Salvage Ltd** recognise that the quality of our service and project delivery is essential to success in business and the Company is committed to meeting customer's quality requirements.

We also recognise that it is uneconomic for our clients to revisit inadequate or poorly designed and constructed work and therefore we strive to achieve a positive quality culture. To achieve this we hope to engage with clients, consultants and other stakeholders to ensure we maximise added value in our service and produce the desired quality of service and finish every time. Everyone within the organisation is responsible for the quality of their work and quality must be the prime objective of all Management.

In order to achieve this, **Portsmouth Demolition & Salvage Ltd** will establish effective and consistent systems to ensure adequate Quality Management that will include:-

- Timely delivery of projects which are of a consistent quality and in compliance with customer specification / contract requirements and design objectives.
- Compliance with relevant regulatory and statutory industrial standards in areas such as health & safety and environmental protection.
- The identification of quality problems and suitable corrective action to improve the effectiveness of the Management System.
- Minimising waste and misuse of resources, in terms of personnel, materials and time.
- Quality Improvement - in the form of regular reviews and discussion at management level.
- Enhancement of the Company's reputation through "word of mouth" and demonstrable project delivery.

The Company recognises the importance of its employees in achieving its business aims and therefore operates a vetting systems and ongoing training needs analysis, to ensure that the necessary skills and motivation, exist at all levels in order to meet the Company's policy objectives.

Your contact for quality issues is **Arthur Meakin Director**

Signed



Date 17th January 2012